

Mari Ari – Return Form

Online Return and Refund Policy

Our return policy gives you 7 calendar days from the shipping arrival date, or receipt date of the original purchase, whichever works for you; to return any product, provided it's new, unused and in the original packaging as received or defective. We highly recommend that the buyer thoroughly inspect the purchased product before using it and also ensure the user of the product is familiar with the correct application and proper care.

Mari Ari will only pay the return shipping costs if the return is a direct result of our error (you received an incorrect item) and re-ship the correct item at no charge.

All "Free Shipping Offers" will be charged a normal shipping charge before a refund is issued.

If the product has been worn, or modified from its original (new) condition, the refund will be declined, and there will be a shipping cost, of \$20 USD flat rate, to send this product back to the customer. After a month of storage without any arrangement from the customer to obtain this product back, we will properly dispose of the product. And the transaction will be closed in our system.

To Refund or Return Online Orders. Please Follow These Steps

1. Make sure hair/product is in its original condition, box, bundle, container, etc
2. Call or email us to process return/exchange request at 713-789-7400 or shop@mariarihair.com make sure we authorize you to ship the product back to us.
3. I want my refund to be:
 - Store Credit**
In the amount remaining after all associated cost (for example shipping)
 - Refunded to the original method of purchase**
15% restocking fee and any other associated cost (for example shipping)

4. List returned products: USE THE BACK OF THIS FORM IF NEED MORE SPACE

QTY	DESCRIPTION	COLOR

5. Add this form and a copy of the invoice in the box with the product then mail to:

Mari Ari Returns
8401 Westheimer Rd Suite 280 Houston, Texas,
77063

Sign that you agree to our Online Shipping Policy and you are shipping the product in the exact same condition as you received it:

PRINT NAME

DATE

SIGNATURE

Full Return Policy at:
mariarihair.com/return-policy/

Contact Us at:
mariarihair.com/contact-us/

Email us at
shop@mariarihair.com